



Dr. Dumore & Team
ORTHODONTICS

We Look Forward to Seeing You – Here's What You Need to Know!

- Our brushing station will be limited to one person at a time. There will be pre-pasted toothbrushes for your use. Or feel free to brush before coming to your appointment.
- Arrive 10 minutes before your appointment time (for proper screening process)
- Enjoy the new welcome area! (your car)
- Call our office (204-832-3910) to let us know you are out front
- One of our team members will text you when the vestibule is free
- When preferred, please only one caregiver with a patient. Caregiver, please wear a mask.
- When you come into the office, we will ask you (and your caregiver) if you have any of the following symptoms: **(your appointment will be rescheduled if you have any symptoms)**
 - fever
 - cough
 - sore throat
 - shortness of breath
 - runny nose
 - recently lost the sense of taste or smell

And,

- Have you been in contact in the last 14 days with someone who has been tested for COVID19?
- Have you travelled outside of Manitoba in the last 14 days?
- We will take your temperature with a digital thermometer
- If all clear we can begin your appointment!
- After your appointment, please do not stop at the front desk. (Unless you need to make a payment) Our team will contact you to schedule your next appointment

What Is Different:

- The screening station when you first arrive
- The gaming computers and coffee machine are not in use currently.
- There is plexiglass at the front desk
- We have Social Distancing stickers to mark the floor where necessary
- Our washroom will be sanitized hourly
- Our Library is not for use currently
- Our assistants and Dr. Dumore are wearing new gowns, shields, masks and caps!

What has not changed:

- Our commitment to exceptional and compassionate orthodontic treatment
- Working to create a smile you feel confident about!
- Our love for our patients and each other. We are excited to be back at work together and cannot wait to see you! Thank you for helping us to keep you and our Team safe!!

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COVID-19 PROTOCOLS

KEEPING YOU HEALTHY WHILE
KEEPING YOUR SMILE HEALTHY

OUR NEW LOOK WITH PROTECTIVE GEAR

- Please wear Masks before you enter the office.
- Please use hand sanitizer when you enter the office.
- We will ask some screening questions relating to the COVID-19.
- Leave your cell phone number and wait in your car instead of waiting room.
- No longer magazines, children's toys, coffees in the waiting room.
- Only patients with appointments and one guardian permitted into the office.
- We will measure your temperature and ask you to gargle with 1% hydrogen peroxide.
- Social distancing in effect maintain 6 feet of distance at all times.
- Please allow us enough time for enhanced disinfection between patients.
- Please reschedule if anyone in your household has been sick in the last 2 weeks.

Thank you to Dr. Ardley Yook for her great insights!